

We are your best bet



## WE PRIDE OURSELVES IN

OUR EXPERTISE IN:

- DOMESTIC CLEANING
- COMMERCIAL CLEANING
- FUMIGATION & PEST CONTROL
- GARDENING SERVICES

+254 798 320 360

# **OUR CLEANING**

**COMPANY PROFILE** 

#### INTRODUCTION

Coral Cleaning Experts Limited was founded and incorporated with an aim of providing reliable and excellent cleaning services to both commercial and domestic clients.

Our main goal is to ensure that we provide a clean environment to our clients which is vital towards their well-being. We have achieved this by deploying highly skilled staff who have honed their skills from their hands-on experience in environmental hygiene, use of new innovative technology in the cleaning industry as well as environmentally safe detergents.

#### **Our Vision:**

To become the leading professional cleaning company offering unique and personalized services at competitive market rates in East Africa.



#### **Our Mission:**

To exceed excellence in professional cleaning, by offering reliable, high quality, and customer centric services; inculcating innovative ideas, using highly qualified professionals and ensuring utmost customer satisfaction.

#### **Our Core Values:**

- Reliability
- Quality
- Innovation
- Professionalism
- Timeliness
- Customer Service
- Team Work

#### **OUR EXPERTISE:**

Our vast knowledge in the cleaning industry as well as our ability to adopt modern innovative techniques gives us an edge in the market. We customize our services to suit our customer's needs at the best competitive market rates.

#### **WHY CHOOSE US:**

- Cleanliness and hygiene are paramount in aversion of diseases thus ensuring a quality life.
- We have highly qualified professionals in environmental hygiene and pest manage-

ment thus quality is quaranteed

- We have independent and impartial assessment of the client's premises which is not linked to providing service
- We offer free inspection of your premises, before giving a quotation
- We are always available for consultations and quality service delivery
- We customize our services to suit our customer's needs at the best competitive market rates.

#### **OUR SERVICES:**

At Coral Cleaning Experts Limited we are your best bet in all your cleaning services.

We have honed our expertise through our years of dedicated quality services delivery making us the most preferred cleaning company in Nairobi and beyond.

#### **Our Services:**

- Domestic Cleaning.
- Commercial Cleaning,
- Fumigation and Pest Control, and
- Gardening and Landscaping Services.

#### **DOMESTIC CLEANING:**

Carpet and Rags Cleaning, tiles and marble floor cleaning and polishing, wooden floor cleaning and polishing, sofa/upholstery, and mattress cleaning.





#### **COMMERCIAL CLEANING:**

Daily vacuum cleaning, floor cleaning, scrubbing and polishing, ablution facilities cleaning, post - construction cleaning, event and after party cleaning.

#### **FUMIGATION AND PEST CONTROL:**

Rodents, cockroaches, bedbugs, flies, mosquitoes, ants and termites using environmentally safe reagents.



### **GARDENING AND LANDSCAPING SERVICES:**

Grass planting and weeding, grass mowing, live fence trimming and landscaping.



#### WHO IS OUR CLIENTELE?

Our services have been customized to suit the needs of clientele in;

- Malls
- Banks and Banking Halls
- Offices and Office Buildings
- Hospitals
- Learning Institutions
- Churches, Mosques and Temples
- Hotels
- Residential areas Apartment Blocks, Bungalows, Maisonettes
- Construction Sites Post Construction
- Customer Service

Coral Cleaning Experts Limited commits to ensure maximum satisfaction to both our internal and external customers and stakeholders through delivering value, quality and innovation.

We aim to deliver as per our customers' needs in a timely manner to ensure that our customers are happy. Additionally, we endeavor to make Coral Cleaning Experts Limited a great place to work where people are valued and engaged.

Our customer charter is the promise we make to our customers.

#### **CUSTOMER SERVICE CHARTER:**

Our commitment to our customers

We will listen to our client's needs and give feedback

We will be reliable

We will keep our customers well informed

We will offer excellent service experience

#### **EQUIPMENT AND MATERIAL SOURCING:**

A well-balanced combination of personnel, equipment and materials are necessary in order to get the desired results in quality service delivery. It is therefore a policy for the company to procure equipment and materials from reputable manufacturers and /or agents for example:

- 1. JohnsonDiversey East Africa Ltd Equipment, Detergents and Chemicals
- 2. Ecolab East Africa Ltd Detergents and Chemicals
- 3. L.G. Harris Brushes, Brooms and Mops
- 4. Supa Brite Ltd Machine Pads
- 5. Manu Consumer Products Detergents and Chemicals
- 6. Hiwotts Enterprises Ltd Vacuum Cleaners
- 7. Robico Chemicals Ltd Polish, odonil, climax, steriplus

8. Trade House East Africa Ltd - Hand cream, disinfectants, polish, gloves, buckets, mops etc.

In addition to sourcing equipment, detergents and chemicals we at Coral Cleaning Experts Limited have acquired skills to produce our own detergents that we use in our cleaning tasks and this has helped minimize our costs greatly.

#### **CONCLUSION:**

At coral cleaning experts limited, we are keen in ensuring that we deliver value and quality as we endeavor to build lasting business relationships with all our stakeholders. Our employees are governed by a set of strict employee code of conduct. Moreover, we have a health and safety policy as well as an environmental policy that guides our operations on a daily basis.

#### **OUR CONTACTS:**

We look forward to having you on board as we get to offer quality services to all our esteemed customers and you in particular. For more information, please feel free to contact us on;

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